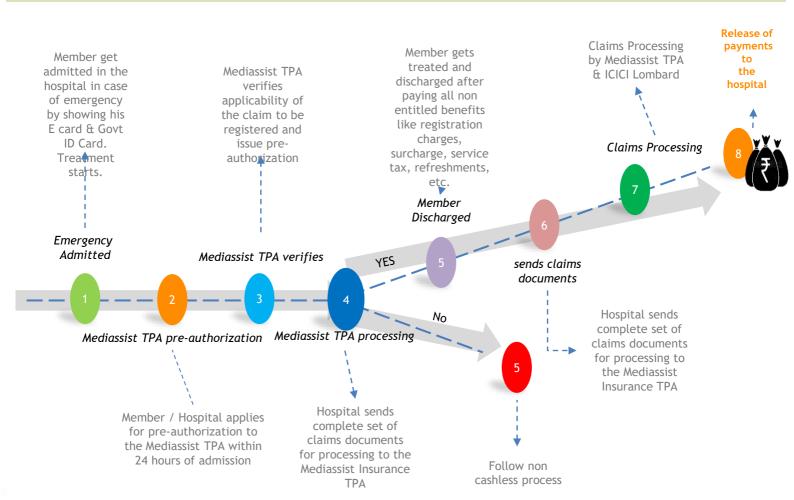


## Plan to use your health insurance benefits? Don't make this rookie mistake!

So many first-time claimants raise reimbursement claims for hospitalization at network hospitals, missing out on the twin benefit of cost and comfort.

Opt. for cashless hospitalization instead to leverage preferential pricing and hassle-free, paperless utilization of benefits.

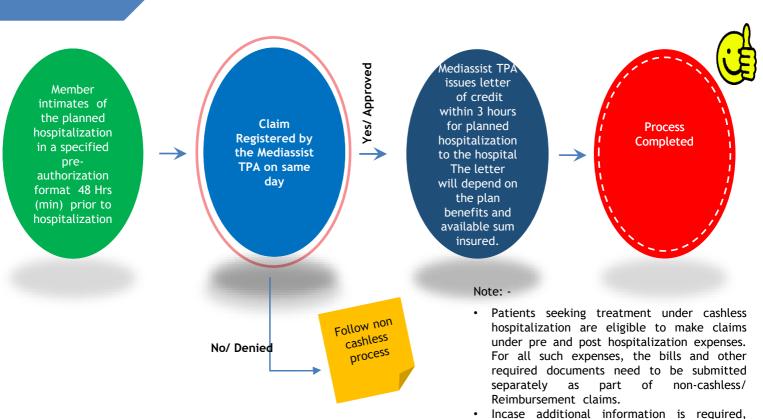
## **Emergency Cashless Hospitalization Process**



## Planned Cashless Hospitalization Process

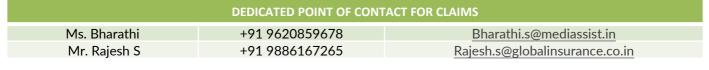
Step 1
Pre-Authorization

All non-emergency hospitalization instances must be pre-authorized with the Help Desk, as per the procedure detailed below. This is done to ensure that the best healthcare possible, is obtained, and the Insured Member is not inconvenienced when taking admission into a Network Hospital. The Insured Person shall provide the documentation and information your Mediassist TPA may require to establish the circumstances of the claim



## **Cashless Hospitalization Procedure**

- To Know your network hospital: Visit <a href="https://mediassisttpa.in/network-hospital-search/">https://mediassisttpa.in/network-hospital-search/</a> & Select Insurer as ICICI Lombard General Insurance Company Limited (as per regulator only Hospital in Triparty agreement with Mediassist TPA & ICICI Lombard can extend cashless)
- Always keep the Ecard & Govt ID proof of the patient handy.
- For planned hospitalization, approach the hospital minimum 48 hours prior to admission, present the E-card and complete the pre-authorization formalities.
- Approach the hospital insurance desk and request for a cashless form.
- $\bullet \;\;$  Fill the form & submit it at the hospital insurance desk.









Mediassist TPA will inform the Hospital /

Employee