

Bajaj Allianz General Insurance Company Ltd

| HEALTH CLAIM MANDATORY DOCUMENTS CHECKLIST FOR HOSPITALIZATION CLAIMS | | |
|---|--|-------|
| Sr No | Name of Documents | Check |
| 1 * | Duly filled and signed Bajaj Allianz Health Insurance Claim Form | |
| 2 * | Original Discharge Summary stating the date of admission, date of discharge, presenting complaints with duration, clinical condition, detailed line of treatment, final diagnosis and past medical and surgical history with duration. | |
| 3 * | Original final bill stating the detailed expense like-OT charges, Doctor's Consultation/Visit Charges, OT Consumables, Medicines, Room Rent, etc. | |
| 4 * | Original Paid Receipt with revenue stamp, hospital seal and signature towards the final hospital bill. | |
| 5 * | Completely filled NEFT Details stating Branch MICR Code, IFSC Code Complete Account Number with type of account along with Preprinted canceled cheque/First page of passbook OR bank statement If beneficiary is corporate, NEFT details of employee/nominee are not | |
| | required. | |
| 6* | For Retail claim:- In case claim amount is INR 1 lac and above then KYC (Know your customer) form will require with photo dully completed filled and signed by nominee along with AML documents: Pan card/passport/Voter identity card (For identity proof), Bank account statement/electricity bill/Telephone bill (For the residential proof). | |
| 7 | All Laboratory and Diagnostic Test Reports. E.g. X-Ray, E.C.G, USG, MRI Scan, Haemogram etc. | |

Note- All Documents marked with Asterisk(*) are mandatory.

Additionally claims team might ask the following documents on case to case basis to decide the admissibility of claim.

| 8 | In case of Surgeries where Implant and Stent has been used copy of invoice /stickers/Barcode of Implant used will have to be enclosed. | |
|----|---|--|
| 9 | First Consultation letter from the Doctor | |
| 10 | Require First Information Report and Medico Legal Certificate copy in case of accident. | |
| 11 | In case of Death if Nominee is not defined on the policy copy then we will require the below documents | |
| | a) Legal heir certificate containing affidavit and indemnity bond (As per attached format). The same should be duly signed by all legal heirs, notarized. | |



Bajaj Allianz General Insurance Company Ltd

| | b) Completely filled NEFT form stating Branch MICR Code, Branch IFSC Code, Account type, Complete Account Number duly signed by Nominee with original cancel cheque (Name & Account number pre-printed) if pre-printed cheque is not available Kindly provide 1st Page of Bank Pass Book/ Bank statement Attested by the Bank which clearly indicates Beneficiary Name & Complete Account no as well IFSC code.(All Fields in the form are mandatory to process). | |
|----|---|--|
| 12 | If Nominee is minor then we will require Decree Certificate from Court stating the guardian of the insured | |

Health Administration Team reserves right to raise deficiencies for any other document depending upon case to case basis to ascertain admissibility of claim.