

Escalation Matrix



Location Wise Contact Matrix: Vidal Health TPA			
Locations	Name	Email ID	Contact No
North Spoc	Akash Kumar	hdgurgaon6@vidalhealth.com	8448898519
Bangalore	Saddam Shaik	shaiksaddam.h@vidalhealth.com	8147760905
Hyderabad	Veerendra Kuppala	veerendra.kuppala@vidalhealth.com	9205994820
Pune	Hemant Kamble	hemant.kamble@vidalhealth.com	9311986371
Mumbai	Nilesh Jadhav	hdmumbai1@vidalhealth.com	8287964461
Kolkata	Ayan Mitra	Ayan.mitra@vidalhelath.com	75950 87065
Chennai	Lingeshwaran M	hdchennai@vidalhealth.com	9566333728
Vidal Centralized & Other Locations			
Escalation Level-1	Akash Kumar	hdgurgaon6@vidalhealth.com	8448898519
Escalation Level 2	Kaish Khan	kaish.khan@vidalhealth.com	7503482427
Final Escalation	Dr Faisal Khan	faisal.khan@vidalhealthtpa.com	9319932221

Global Insurance Brokers Pvt Ltd			
Escalation Level-1	Anurag Sharma	Anurag.sharma@globalinsurance.co.in	9821114831
Escalation Level 2	Rahul Malhotra	Rahul.malhotra@globalinsurance.co.in	9990323639
Final Escalation	Arunika Daksh	Arunika.daksh@globalinsurance.co.in	9910806729

Escalation Matrix: Group Personal Accident Policy



Global Insurance Brokers Pvt Ltd			
Information to be shared with	Kritika Singh	Kritika.singh@globalinsurance.co.in	7838123829
Information to be shared with	Anuj Mahajan	Anuj.mahajan@globalinsurance.co.in	9205907256
Escalation Level	Deepika Khanna	Deepika.Khanna@globalinsurance.co.in	9650979933
Escalation Level-1	Anurag Sharma	Anurag.sharma@globalinsurance.co.in	9821114831
Escalation Level 2	Rahul Malhotra	Rahul.malhotra@globalinsurance.co.in	9990323639
Final Escalation	Arunika Daksh	Arunika.daksh@globalinsurance.co.in	9910806729

Escalation Matrix: Group Term Life Policy



Global Insurance Brokers Pvt Ltd			
Information to be shared with	Kritika Singh	Kritika.singh@globalinsurance.co.in	7838123829
Information to be shared with	Anuj Mahajan	Anuj.mahajan@globalinsurance.co.in	9205907256
Escalation Level	Deepika Khanna	Deepika.Khanna@globalinsurance.co.in	9650979933
Escalation Level-1	Anurag Sharma	Anurag.sharma@globalinsurance.co.in	9821114831
Escalation Level 2	Rahul Malhotra	Rahul.malhotra@globalinsurance.co.in	9990323639
Final Escalation	Arunika Daksh	Arunika.daksh@globalinsurance.co.in	9910806729