

FHPLUS Portal Login



CLICK 'n' LOGIN

KEY-IN DETAILS:

Username:

Will be shared by all members covered



Password:

DOB in DDMMYYYY format (default)

ACCESSS:

Click on Login and Access the details

FORGOT PASSWORD:

Don't remember password.... just click on "Forgot Password" link to reset password

Welcome to FHPL
FAMILY HEALTH PLAN INSURANCE TPA LIMITED
To deliver Seamless and transparent access to Healthcare through dedication, integrity and excellence in processes and services.

App-based tracking systems
Helping you with your claims in that critical time
FHPL claims Apps that aim to provide you the real-time claims management interface.

QR codes for app download:

- Get it on Google play
- Available on the App Store

FHPL logo and website: www.fhpl.net

FHPLUS

 Username

 Password

LOGIN

[Forgot Password ?](#)

Home Page – All Information In A Single View

Self and Dependents coverage details with option to download individual E-cards at your fingertips...

Download E-cards for Family in single file at a single click...

View complete details with just a single “CLICK” on the respective option tiles available right on your Home-page

Option Tiles to view the complete details related to Network Hospitals, Claims, Discounts, Wellness, etc.,

Access your Policy benefits, terms and coverage details...

Contact and Escalation matrix

DEMO

Dashboard Employee Name Menu

Network hospitals

Book Appointment

Claims

Wellness

Discounts network

Main Policy

Name	UHID	Relation	DOB(Age)	Download
Employee Name	13993631	Self	13 Jun 1983 (35)	Ecard ↓
Child Name	19522281	Son	06 Mar 2017 (1)	Ecard ↓
Spouse Name	15890668	Wife	19 May 1990 (28)	Ecard ↓

Family E-Card

Policy Information

Insurance Company
Iffco Tokio General Insurance Co. Ltd

Validity Period
01 Sep 2018 to 31 Aug 2019

Policy Number

Sum Insured For Balance SI
600000.00 - Floater (* Sublimit Conditions applicable)

Policy Benefits

Contact matrix
☎ 1 800 425 4033

For Escalation Matrix

An ISO 9001:2015 Certified TPA---FHPL is the first TPA in the country to get certified for ISO/IEC 27001:2013 (Information Security Management System)

Leave a Message

Policy and Coverage Details – Access with Ease

Access through the Policy benefits, wordings and terms & conditions with ease.....

Know the key contacts for corporate and escalation matrix

POLICY BENEFITS

Search:

Corporate - Renewal Terms & Condition

Sum Insured -Existing coverage

Grade 1 is INR 3 lacs /Grade 2 is INR 6 lacs and Grade 3 in INR 6 lacs. Employees can enhance their core cover (for various defined sum assured) and also include parents for INR 1.5 lacs through iFlex points

Husband and Spouse working in the same organization

Separate Floater SI available for Husband & WifeExample:SI of Rs. 6 Lakhs for Husband & Rs. 6 lacs for Wife.They can cover each other as spouse.Children can be covered by both.Maternity covered twice. They can cover their respective parents in the policy [INR 1.5 lac will be available for parent]

Pre-existing Diseases Coverage

Covered

Close

View complete Policy Benefits, Wordings and terms

ESCALATION MATRIX

Point Of Contact	Name	Email	Phone
First		@fhpl.net	+91 xxxxxx xxxxxx
Second		@fhpl.net	+91 xxxxxx xxxxxx
Third		@fhpl.net	+91 xxxxxx xxxxxx

Escalation Matrix for employees to reach out for any assistance

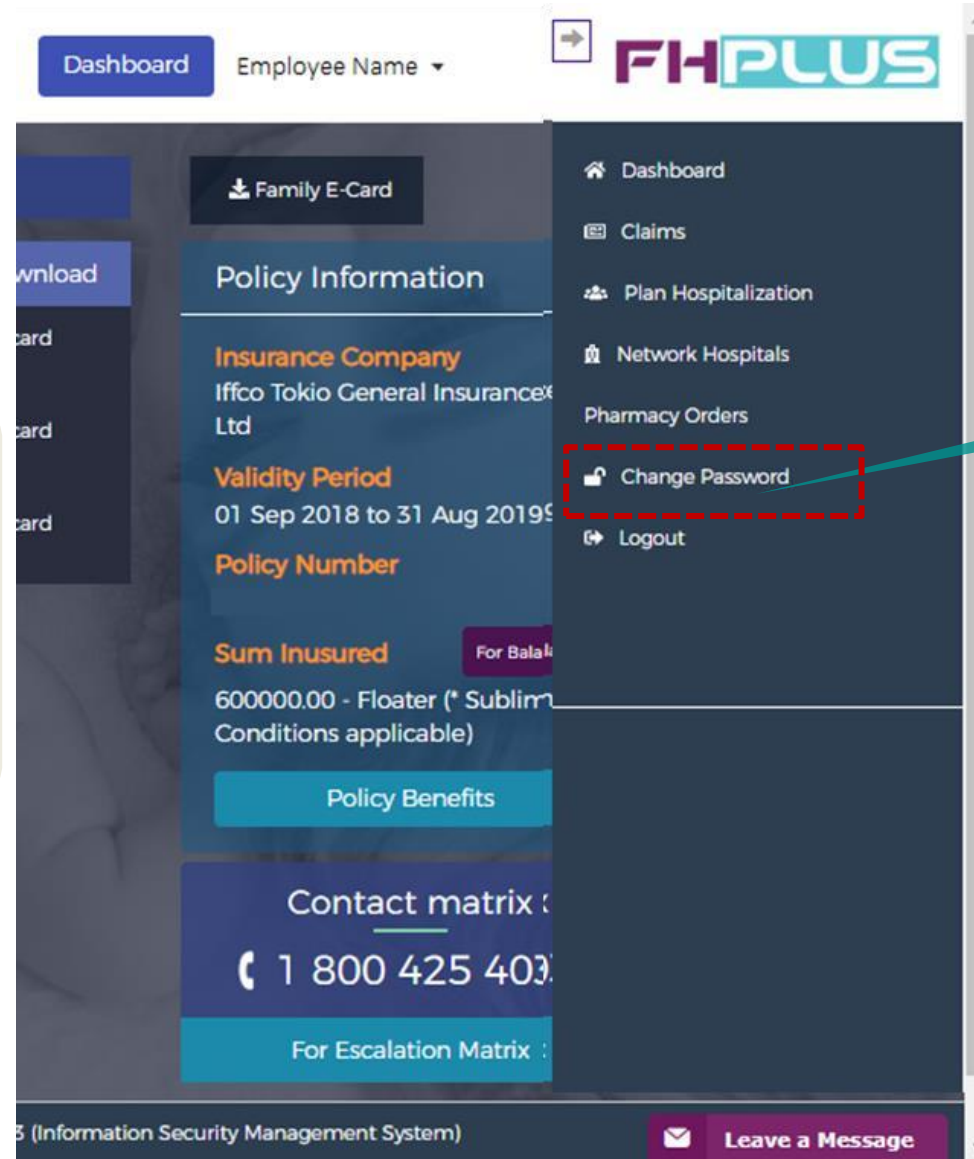
Menu Options – Make a Pick With Just a Click

CBRE







Click on “Menu” button to access details with just one click:

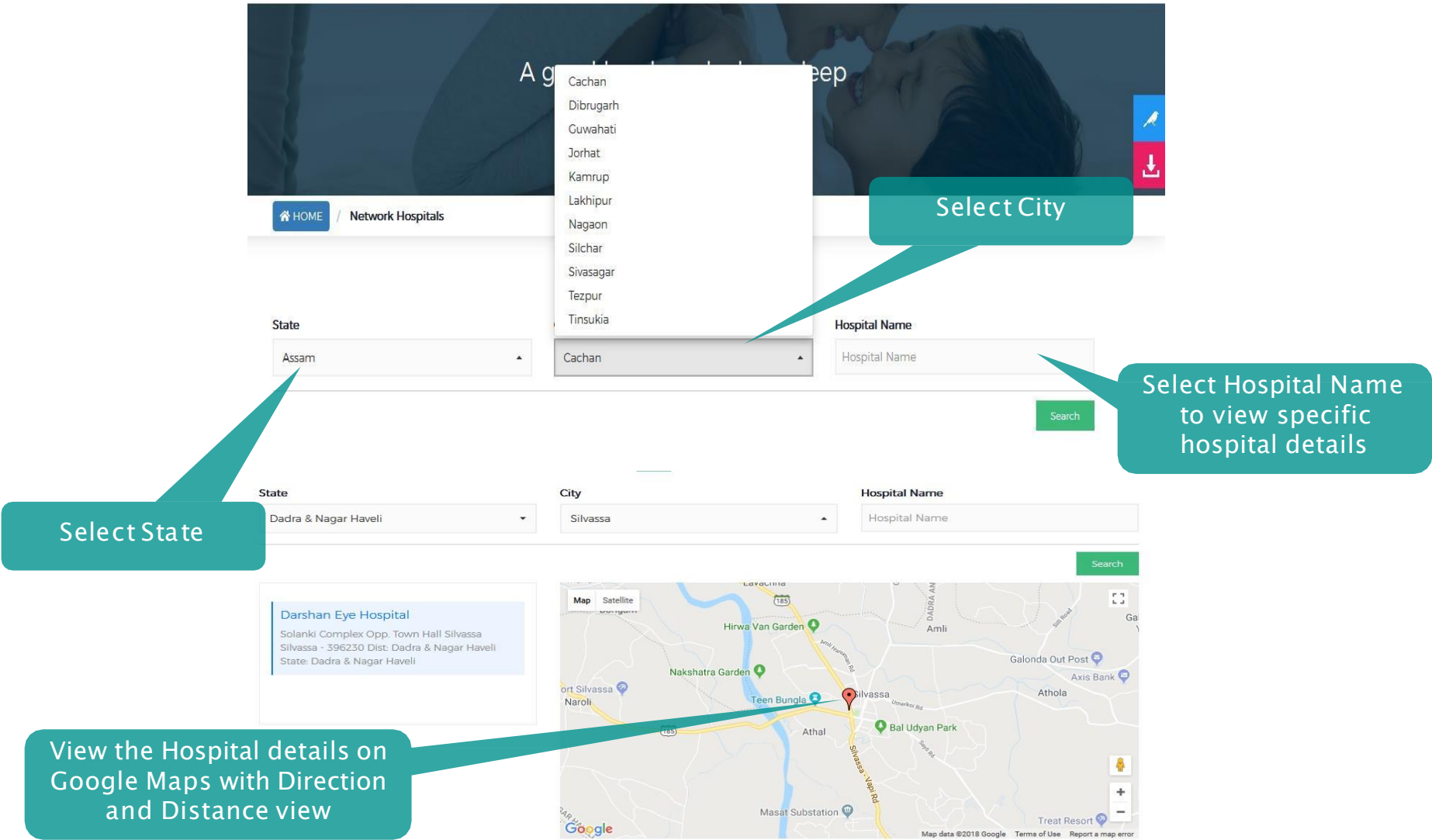
- Dashboard
- Claims
- Plan Hospitalization
- Network Hospitals
- Pharmacy Orders



Click on “Change Password” and choose the password of your choice

Network Hospital Access – Simple & Effective

-  **CLICK:**
Click on Network Hospitals Tile
-  **SELECT:**
Select State / City / Hospital
-  **ACCESS:**
View & access details of Hospitals
-  **DOWNLOAD:**
Option to view or Port to Excel available at fingertips



The screenshot displays the 'Network Hospitals' web application interface. The top navigation bar includes a 'HOME' button and the page title 'Network Hospitals'. A dropdown menu is open for the 'City' selection, showing a list of cities including Cachan, Dibrugarh, Guwahati, Jorhat, Kamrup, Lakhimpur, Nagaon, Silchar, Sivasagar, Tezpur, and Tinsukia. The 'State' dropdown is set to 'Assam'. The 'Hospital Name' field is empty, and a 'Search' button is visible. A callout 'Select City' points to the city dropdown menu. Another callout 'Select Hospital Name to view specific hospital details' points to the 'Hospital Name' field. A third callout 'Select State' points to the 'State' dropdown menu. Below the search filters, a list of hospitals is displayed, with 'Darshan Eye Hospital' highlighted. A callout 'View the Hospital details on Google Maps with Direction and Distance view' points to the map view of the selected hospital. The map shows the location of Darshan Eye Hospital in Silvassa, Dadra & Nagar Haveli, with a red pin and a callout box providing details: 'Darshan Eye Hospital', 'Solanki Complex Opp. Town Hall Silvassa', 'Silvassa - 396230 Dist: Dadra & Nagar Haveli', and 'State: Dadra & Nagar Haveli'.

Claims Submitted Details – Never Miss On Tracking

Access Claims List with Status and other details

Policy Year		Search:					
2017-2018							
ClaimNo	UHIDNo	Name	ReceivedDate	Relationship	ClaimType	ClaimAmount	ClaimStatus
1670808/1	3993631	Sushil Kamble	13 Oct 2017	Self	Reimbursement	85686	Settled
1827185/1	3993631	Sushil Kamble	14 Feb 2018	Self	Cashless	31983	Settled
1839748/1	3993631	Sushil Kamble	26 Feb 2018	Self	Reimbursement	22870	Settled
1839756/1	3993631	Sushil Kamble	26 Feb 2018	Self	Reimbursement	56884	Settled
1840418/1	3993631	Sushil Kamble	21 Feb 2018	Self	Cashless	156206	Settled

Showing 1 to 5 of 5 entries

Previous1Next

Detailed Claim and Status wise info....

Patient Details				Back
Patient Name		Sushil Kamble	UHID	13993631
Claim Details	Hospital Details	Cheque Details	Payment Details	
Service Name		Billed Amount	Sanctioned Amount	Disallowance Reason
Doctor Charges/DMO/RMO		7700	7315	
Labs/Bio/Micro/Pathology		9238	8776	
Nursing Charges		1500	1425	
Others		6195	2850	15.00 Not payable ,435.00 Not payable ,2745.00 Not payable ,
Pharmacy		1350	1176	112.00 Not payable ,
Room		6000	5700	