



Escalation Matrix

CBRE BSO Division

Group Medclaim Policy, Benefits Manual 25-26

Escalation Matrix:



Location Wise Contact Matrix: Family Health Plan Insurance TPA Ltd

Escalation Level	Name	Email ID	Contact No
Escalation Level-1	Jatin Pathak	Jatin.pathak@fhpl.net	9289689292
Escalation Level-2	Guruprasad Sikka	Guruprasad.sikka@fhpl.net	9212256975
Final Escalation	Anurag Pahwa	anurag@fhpl.net	8130765454

Aon Risk Insurance Brokers Pvt Ltd

Escalation Level-1	Anurag Sharma	Anurag.sharma7@aon.com	9821114831
Escalation Level 2	Sumit Sharma	Sumit.sharma30@aon.com	9873793627
Final Escalation	Arunika Daksh	Arunika.daksh@aon.com	9910806729

Escalation Matrix:



Group Personal Accident Policy

Aon Risk Insurance Brokers Pvt. Ltd.			
Escalation Level-1	Anurag Sharma	Anurag.sharma7@aon.com	9821114831
Escalation Level 2	Sumit Sharma	Sumit.sharma30@aon.com	9873793627
Final Escalation	Arunika Daksh	Arunika.daksh@aon.com	9910806729

Escalation Matrix:



Group Term Life Policy

Aon Risk Insurance Brokers Pvt. Ltd.			
Escalation Level-1	Anurag Sharma	Anurag.sharma7@aon.com	9821114831
Escalation Level 2	Sumit Sharma	Sumit.sharma30@aon.com	9873793627
Final Escalation	Arunika Daksh	Arunika.daksh@aon.com	9910806729