



Escalation Matrix

CBRE Real Estate

Group Medclaim Policy, Benefits Manual 25-26

CBRE

Escalation Matrix:



Group Mediclaim & Voluntary Parental

Location Wise Contact Matrix: Vidal Health TPA

Locations	Name	Email ID	Contact No
North Spoc	Kuldeep Yadav	hdgurgaon6@vidalhealth.com	8448898519
Bangalore	Mohammed Arshad	Mohammed.arshad@vidalhealth.com	8147760905
Hyderabad	Veerendra Kuppala	veerendra.kuppala@vidalhealth.com	9205994820
Pune	Hemant Kamble	hemant.kamble@vidalhealth.com	9311986371
Mumbai	Nilesh Jadhav	hdmumbai1@vidalhealth.com	8291010271
Kolkata	Ayan Mitra	Ayan.mitra@vidalhelath.com	75950 87065
Chennai	Shanmugam Naveen	Naveen.Shanmugam@vidalhealth.com	7010030371

Vidal Centralized & Other Locations

Escalation Level-1	Tarun	Tarun.sudamasahu@vidalhealth.com	8889177493
Escalation Level 2	Kaish Khan	kaish.khan@vidalhealth.com	7503482427
Final Escalation	Dr Faisal Khan	faisal.khan@vidalhealthtpa.com	9319932221

Aon Risk Insurance Brokers Pvt Ltd

Escalation Level-1	Anurag Sharma	Anurag.sharma7@aon.com	9821114831
Escalation Level 2	Sumit Sharma	Sumit.sharma30@aon.com	9873793627
Final Escalation	Arunika Daksh	Arunika.daksh@aon.com	9910806729

Escalation Matrix:



Group Personal Accident Policy

Aon Risk Insurance Brokers Pvt. Ltd.			
Escalation Level-1	Anurag Sharma	Anurag.sharma7@aon.com	9821114831
Escalation Level 2	Sumit Sharma	Sumit.sharma30@aon.com	9873793627
Final Escalation	Arunika Daksh	Arunika.daksh@aon.com	9910806729

Escalation Matrix:



Group Term Life Policy

Aon Risk Insurance Brokers Pvt. Ltd.			
Escalation Level-1	Anurag Sharma	Anurag.sharma7@aon.com	9821114831
Escalation Level 2	Sumit Sharma	Sumit.sharma30@aon.com	9873793627
Final Escalation	Arunika Daksh	Arunika.daksh@aon.com	9910806729