

Basic original documents are required to process a claim.

- Claim form.
- Discharge card in detail.
- Final bill with the break up of each & every component.
- Final payment receipt with receipt no.
- All the investigation report along with bill and Breakup of each component
- All the medicine bill with prescription.
- Attested copy of indoor case papers from the hospital.
- Employee id proof – **PAN card & Aadhar**
- ID proof of the patient.
- Hospital registration certificate with bed capacity
- Report supporting diagnosis
- Delay submission reason if submitted after 10 days from the discharge date .
- Need certificate from hospital in which patient was hospitalized-general/Semi private/private/ delux(In case it is not mention on final bill)

Documents required in case of maternity hospitalization.

- Discharge card in detail along with GPLA history
- Final bill with the break up of each & every component.
- Final payment receipt with receipt no.
- All the investigation report along with bill with Breakup of each component
- All the medicine bill with prescription.
- Employee id proof
- ID proof of the patient
- Hospital registration certificate with bed capacity
- Delay submission reason if submitted after 10 days from the discharge date .
- Attested copy of indoor case papers from the hospital.
- Need certificate from hospital in which patient was hospitalized-general/Semi private/private/ delux(In case it is not mention on final bill)

Documents required in case of cataract surgery.

- Discharge card / Certificate in detail along with IOL sticker.
- Final bill with the break up of each & every component.
- Final payment receipt with receipt no.
- All the investigation report along with bill with breakup of each component
- Invoice of the IOL sticker.
- Employee id proof
- ID proof of the patient.
- Hospital registration certificate with bed capacity

- Delay submission reason if submitted after 10 days from the discharge date .
- Need certificate from hospital in which patient was hospitalized-general/Semi private/private/ delux(In case it is not mention on final bill)

Documents required in case of RTA (Road traffic accident) / Fire / fall.

- Discharge card in detail.
- Final bill with the break up of each & every component.
- Final payment receipt with receipt no.
- All the investigation report along with bill with breakup of each component
- Detailed narration of the injury (when, where & how it happen) on hospital letter head with stamp and signature.
- MLC & FIR cop in case of RTA.
- Pre & post-operative film in case of fracture.
- Employee id proof
- ID proof of the patient.
- Alcohol /Drug consumption history from treating doctor at the time of incidence
- Invoice of Implant if used with sticker.
- Hospital registration certificate with bed capacity
- Delay submission reason if submitted after 10 days from the discharge date .
- Attested copy of indoor case papers from the hospital.
- Need certificate from hospital in which patient was hospitalized-general/Semi private/private/ delux(In case it is not mention on final bill)

Documents required in case of dental treatment.

- Claim form
- Doctor consultation letter.
- X Ray film(IF it is digital .Stamp and signature of doctor ,patients name on the scan copy of x-ray
- Payment receipt along with break up of total charges.
- Treatment details from treating doctor

Documents required in case of OPD Bills (Claimable for only Employee , Spouse and Children).

- Claim form
- Doctor consultation letter.
- Pharmacy bills and Other reports if any
- Payment receipt along with break up of total charges.
- Treatment details from treating doctor

(Please note that, Vaccination, Annual health check-ups and any preventive care will not be covered)

Note:

Please provide a cancelled cheque leaf for NEFT the payments. You may mention your employee code and company name on top of the claim form.

Thryve GMC Policy number - 411900/48/2025/224

Thryve GPA Policy Number - 411900/48/2025/226